

# TRANSPORT GUIDE 2023/24

# WELCOME

#### Dear Parents/Guardians,

I am delighted to introduce the school transport guide for academic year 2023-24. Exciting new developments include some extended routes and a new Epsom and Chessington bus from September 2023. The Claremont Fan Court School community is reaping the benefits of partnering with Vectare, our specialist school transport management company, that continues to manage the school bus network very effectively and is always looking for ways to improve the service. Over the last year, many more pupils are choosing to travel to school by bus, with every extra bus seat occupied helping to reduce local traffic congestion and contribute to our sustainability endeavours.

Our bus routes are operated by carefully selected partner coach operators, alongside a dedicated team of drivers who drive the school's own fleet of branded minibuses. This guide provides information on the routes, timetables and fares for academic year 2023-24 and advice on how to book, along with the terms and conditions, and passenger code of conduct. By visiting claremontfancourtschool.vectare.co.uk parents can access an interactive journey planner to find the bus stop closest to their home and then go on to book journeys at any time.

Bookings are made directly with Vectare using an on-line service, and parents have the option of selecting to pay for a full year in one go or arrange three termly payments using either a debit or credit card. Please note half a term's notice is required for cancellation of a regular booked seat and any cancellation should be made directly with Vectare using the 'contact us' page on the website claremontfancourtschool.vectare.co.uk. The most cost-effective option is a full time return seat, however, morning or afternoon only bookings are available. For those last-minute change of plans, Vectare offer a single ad-hoc journey right up to the time of bus departure, subject to seat availability, which can be booked on the website or the app.

If you have not yet downloaded to your smartphone the very user-friendly Vectare app, VecTive PA, then I encourage you to do so. This allows parents to track the location and movement of their child's bus and to book journeys with ease.

The expanded bus network for academic year 2023/24 includes 12 routes, with considerable reach across the local and surrounding areas. Thank you to all parents who participated in the recent bus survey. The school has responded to your useful feedback including the introduction of a new routes to the Chessington and Epsom areas. Please do keep giving Vectare your feedback so, together, we can continue to enhance the school bus provision to suit our families and optimise pupil usage. Also, if you have any questions about the bus network, please contact Vectare via the bookings website.

I would like to thank you for your interest and commitment to home to school transport for your family.

With warmest wishes,

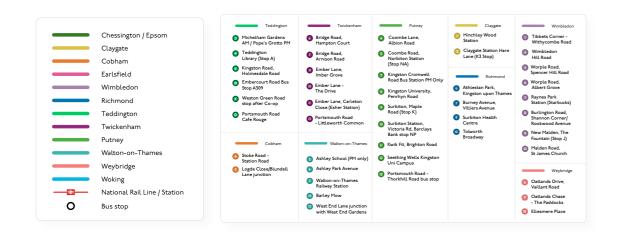
Jo Ogden, Bursar



# **ROUTE MAP**

Timetable, route and fare information is correct as of April 2023, for the most up-to-date information please visit: claremontfancourtschool.vectare.co.uk.

Please note: This map shows AM routes only.





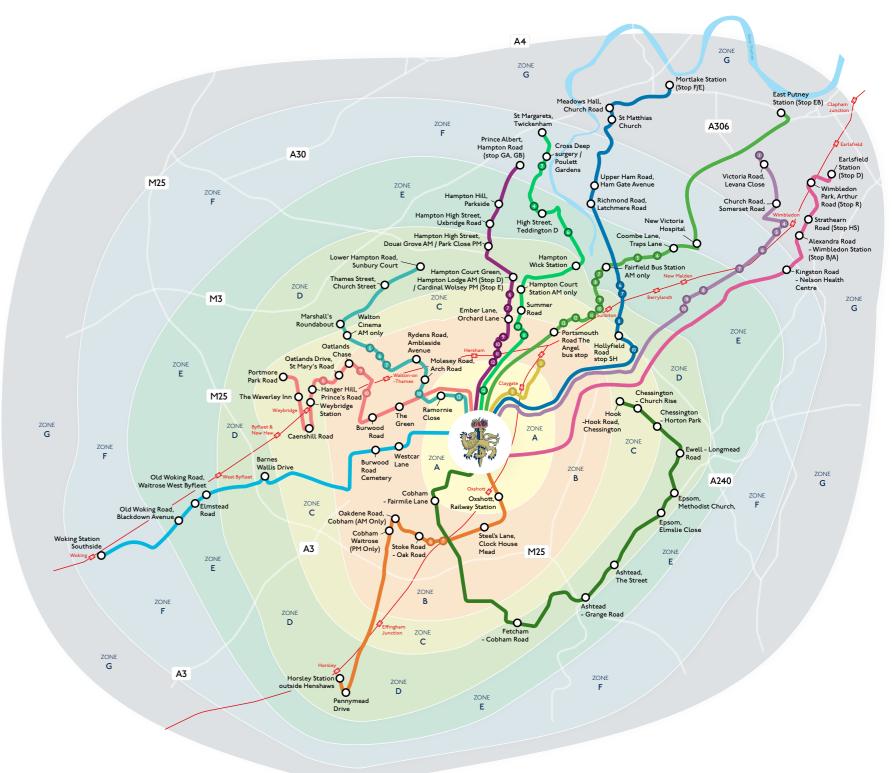
Scan the QR code or go to **claremontfancourtschool.vectare.co.uk** to locate your nearest stop and book ad-hoc or regular travel.

2

3

Make your booking and get instant confirmation.

Contact our Transport Department via the website if you have any questions.



# TIMETABLE

Timetable, route and fare information is correct as of April 2023, for the most up-to-date information please visit: claremontfancourtschool.vectare.co.uk.

#### Cobham

Zone	Stop	AM	РМ
D	Horsley Station outside Henshaws	07:31	16:47
D	Pennymead Drive	07:32	16:46
В	Oakdene Road, Cobham (AM Only)	07:43	-
В	Cobham Waitrose (PM Only)	-	16:36
В	Stoke Road - Oak Road	07:45	16:33
В	Stoke Road - Station Road	07:46	16:32
В	Lodge Close/ Blundell Lane junction	07:47	16:31
В	Steel's Lane, Clock House Mead	07:51	16:27
А	Oxshott, Railway Station	07:55	16:24
-	Claremont Fan Court School - outside Mansion	08:15	16:15

#### **Earlsfield**

Zone	Stop	AM	РМ
G	Earlsfield Station (Stop C)	07:16	17:05
G	Wimbledon Park, Arthur Road (Stop R)	07:21	17:11
G	Strathearn Road (Stop HS)	07:28	17:02
G	Alexandra Road - Wimbledon Station (Stop B/A)	07:32	16:58
F	Kingston Road - Nelson Health Centre	07:40	16:50
_	Claremont Fan Court School - Top Car Park	08:15	16:15

#### Putney

Zone	Stop	AM	РМ
G	East Putney Station (Stop EB)	07:20	17:02
F	New Victoria Hospital	07:32	16:50
E	Coombe Lane, Traps Lane	07:33	16:49
E	Coombe Lane, Albion Road	07:35	16:47
E	Coombe Road, Norbiton Station (Stop NA)	07:37	16:45
E	Fairfield Bus Station (AM only)	07:41	-
E	Kingston Cromwell Road Bus Station (PM Only)	-	16:36
E	Kingston University, Penrhyn Road	07:43	16:35
D	Surbiton, Maple Road (Stop K)	07:45	16:33
D	Surbiton Station, Victoria Rd, Barclays Bank stop NP	07:46	16:35
С	Kwik Fit, Brighton Road	07:47	16:31
С	Seething Wells, Kingston University Campus	07:51	16:27
В	Portsmouth Road, Thorkhill Road	07:53	16:25
В	Portsmouth Road, The Angel	07:54	16:24
-	Claremont Fan Court School - Top Car Park	08:15	16:15

#### Claygate

Zone	Stop	AM	РМ
А	Hinchley Wood Station	07:50	16:25
А	Claygate Railway Station	08:09	16:22
-	The Courtyard, Prep School	08:18	16:15

#### Richmond

Timetable, route and fare information is correct as of April 2023, for the most up-to-date information please visit: claremontfancourtschool.vectare.co.uk.

Zone	Stop	AM	РМ
G	Mortlake Station (Stop F/E)	07:05	17:15
G	Meadows Hall, Church Road	07:15	17:05
G	St Matthias Church	07:17	17:03
F	Upper Ham Road, Ham Gate Avenue	07:25	16:55
F	Richmond Road, Latchmere Road	07:28	16:52
E	Athlestan Park, Kingston upon Thames	07:38	17:44
E	Burney Avenue, Villiers Avenue	07:40	17:42
D	Surbiton Health Centre	07:45	16:37
С	Hollyfield Road stop SH	07:48	16:34
С	Tolworth Broadway	07:55	16:35
-	Claremont Fan Court School - Top Car Park	08:15	16:15

#### Woking

Zone	Stop	AM	РМ
F	Woking Station Southside	07:20	16:56
Е	Old Woking Road, Blackdown Avenue	07:26	16:49
E	Elmstead Road	07:29	16:46
E	Old Woking Road, Waitrose West Byfleet	07:30	16:38
D	Barnes Wallis Drive	07:34	16:34
В	Burwood Road Cemetery	07:53	16:27
В	Westcar Lane	07:55	16:25
-	Claremont Fan Court School - Prep School Courtyard	08:15	16:15

#### Teddington

	Stop	AM	РМ
F	St Margarets, Twickenham	07:12	17:02
F	Cross Deep Surgery / Poulett Gardens	07:18	16:56
F	Michelham Gardens AM / Pope's Grotto PM	07:20	16:54
E	Teddington Library (Stop A)	07:24	16:52
E	High Street, Teddington D	07:25	16:50
E	Kingston Road, Holmesdale Road	07:30	16:47
D	Hampton Wick Station	07:32	16:45
С	Hampton Court Station (AM only)	07:41	-
С	Summer Road	07:43	16:35
В	Embercourt Road Bus Stop A309	07:45	16:34
В	Weston Green Road stop after Co-op	07:50	16:29
A	Portsmouth Road, Cafe Rouge	07:54	16:25
-	Claremont Fan Court School - Top Car Park	08:15	16:15



Timetable, route and fare information is correct as of April 2023, for the most up-to-date information please visit: claremontfancourtschool.vectare.co.uk.

#### Twickenham

Zone	Stop	AM	РМ
F	Prince Albert, Hampton Road (stop GA, GB)	07:16	17:07
Е	Hampton Hill, Parkside	07:22	17:01
E	Hampton High Street, Uxbridge Road	07:25	16:58
D	Hampton High Street, Douai Grove AM / Park Close PM	07:28	16:55
D	Hampton Court Green, Hampton Lodge AM (Stop D) / Cardinal Wolsey PM (Stop E)	07:36	16:47
С	Bridge Road, Hampton Court	07:39	16:44
С	Bridge Road, Arnison Road	07:42	16:41
В	Ember Lane, Orchard Lane	07:47	16:36
В	Ember Lane, Imber Grove	07:50	16:33
В	Ember Lane, The Drive	07:53	16:30
В	Ember Lane, Carleton Close (Esher Station)	07:58	16:25
В	Portsmouth Road- Littleworth Common	08:00	16:23
-	Claremont Fan Court School - Top Car Park	08:15	16:15

#### Walton-on-Thames

Zone	Stop	AM	РМ
D	Lower Hampton Road, Sunbury Court	07:21	17:14
D	Thames Street, Church Street	07:24	17:10
D	Marshall's Roundabout	07:31	16:54
С	Walton Cinema (AM only)	07:36	-
В	Ashley School (PM only)	-	16:48
В	Ashley Park Avenue	07:40	16:45
В	Walton-on-Thames Railway Station	07:42	16:43
В	Rydens Road, Ambleside Avenue	07:47	16:38
В	Molesey Road, Arch Road	07:50	16:35
В	Barley Mow	07:55	16:30
А	Ramornie Close	07:59	16:26
А	West End Lane junction with West End Gardens	08:03	16:22
-	Claremont Fan Court School - Top Car Park	08:15	16:15



Scan to make a booking!

#### Wimbledon

Timetable, route and fare information is correct as of April 2023, for the most up-to-date information please visit: claremontfancourtschool.vectare.co.uk.

Zone	Stop	AM	РМ
G	Tibbets Corner, Withycombe Road	07:20	16:58
G	Victoria Road, Levana Close	07:23	16:55
G	Church Road, Somerset Road	07:28	16:50
G	Wimbledon Hill Road	07:30	16:48
G	Worple Road, Spencer Hill Road	07:33	16:45
F	Worple Road, Albert Grove	07:36	16:42
F	Raynes Park Station (Starbucks)	07:38	16:40
E	Burlington Road, Shannon Corner/Rookwood Avenue	07:43	16:55
E	New Malden, The Fountain (Stop J)	07:47	16:51
E	Malden Road, St James Church	07:48	16:50
-	Claremont Fan Court School - Top Car Park	08:15	16:15



Zone	Stop	AM	РМ
С	Portmore Park Road	07:30	16:50
С	The Waverley Inn	07:32	16:48
С	Caenshill Road	07:35	16:45
С	Weybridge Station	07:37	16:43
С	Hanger Hill, Prince's Road	07:39	16:41
С	Oatlands Drive, Vaillant Road	07:41	16:39
В	Oatlands Drive, St Mary's Road	07:43	16:37
В	Oatlands Chase	07:45	16:35
В	Oatlands Chase, The Paddocks (Outlands Chaser pub)	07:47	16:30
В	Ellesmere Place	07:51	16:30
В	Burwood Road	07:54	16:27
В	The Green	07:56	16:25
-	Claremont Fan Court School - Top Car Park	08:15	16:15



Timetable, route and fare information is correct as of April 2023, for the most up-to-date information please visit: **claremontfancourtschool.vectare.co.uk**.



Scan to make a booking!

### **Chessington / Epsom**

Timetable, route and fare information is correct as of April 2023, for the most up-to-date information please visit: claremontfancourtschool.vectare.co.uk.

Zone	Stop	АМ	РМ
С	Hook- Hook Road, Chessington	07:03	17:22
С	Chessington - Church Rise	07:08	17:17
С	Chessington - Horton Park	07:11	17:14
D	Ewell - Longmead Road	07:14	17:11
D	Epsom - Methodist Church	07:22	17:03
D	Epsom - Elmslie Close	07:27	16:58
D	Ashtead - The Street	07:32	16:53
D	Ashtead - Grange Road	07:37	16:48
D	Fetcham - Cobham Road	07:47	16:38
D	Cobham - Fairmile Lane	08:00	16:25
-	Claremont Fan Court School - Top Car Park	08:15	16:15

Scan the QR code or go to claremontfancourtschool.vectare.co.uk to locate your nearest stop and book ad-hoc or regular travel.

2

Make your booking and get instant confirmation.



any questions.

#### Late Bus (Mon - Thu)

Zone	Stop	РМ
С	Surbiton Station (Stop NB)	18:10
А	Claygate Railway Station	17:55
-	The Courtyard - Prep School	17:45

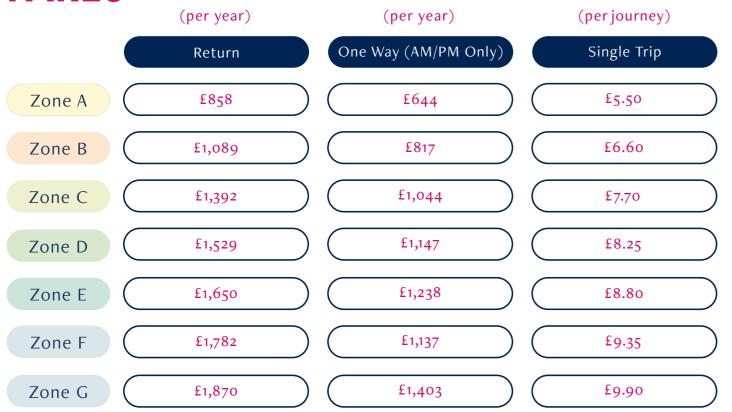




Contact our Transport Department via the website if you have



## **FARES**









# **TERMS & CONDITIONS**

- This agreement is made between all school bus passengers, their parents and Claremont Fan Court School in order to provide safe, comfortable and civilised journeys for all passengers.
- 2. Arrangements for pupils' journeys to and from school are the responsibility of their parents. To assist with discharging this responsibility, Claremont Fan Court School provides a school bus service. Parents are responsible for their child at all times including both prior to and after boarding and alighting.
- Transport on the school bus service must be arranged in advance and is paid for through the online booking system.
- 4. Bookings are non-refundable in the event of a pupil failing to travel.
- 5. Bookings are to be made via claremontfancourtschool.vectare.co.uk.
- 6. It will be the parent's responsibility to inform the school via the Contact Us form on claremontfancourtschool.vectare.co.uk if they no longer wish for their child to use the school bus service. Notice of half a term must be given by a parent prior to the removal of a pupil from the school bus service.
- 7. No pupil is permitted to travel on the school bus service if not pre-booked for that bus.
- 8. Other arrangements for journeys to and from school must be made by the pupil or their parents.



- 9. Pupils should be at the bus stop 5 minutes before the scheduled time of departure to ensure they do not miss the bus. Drivers will not wait past the scheduled departure time.
- 10. Good conduct is required at all times. Shouting, use of inappropriate language, dropping litter, playing loud music or any other misbehaviour is strictly forbidden, as is eating on the bus. Pupils must ensure that any online activity will not cause distress to others as set out in the school technology usage policy and procedure for pupils and parents.
- 11. Except when embarking or disembarking, all passengers must remain seated with their seat belts fastened correctly.
- 12. Whilst on a school bus, all passengers must accept the authority of a member of staff or driver, who may ask them to obey any reasonable instruction such as pick up litter, cease from certain actions or to move to a different seat.
- 13. Failure to comply with these conditions may result in the matter being referred to the pupil's form teacher or head of house and may result in disciplinary action, including temporary or permanent withdrawal of permission to use the school bus service.
- 14. Claremont Fan Court School aims for 95% of journeys to operate within the transport industry window of tolerance of one minute early to five minutes late, however timings may vary due to traffic conditions or unforeseen circumstances.



CLAREMONT FAN COURT SCHOOL

Claremont Drive, Esher, Surrey, KT10 9LY | www.claremontfancourt.co.uk | 01372 467841

Timetable, route and fare information is correct as of April 2023. This guide is produced for information only. We cannot be held liable for any errors or omissions or for any loss or damages caused, howsoever arising and including consequential losses, as a result of the use of this School Transport and Travel Guide. Please note that school bus routes are subject to change.